



Home Telehealth Certification



March 22, 2012
Holiday Inn Mount Kisco
Mount Kisco, NY

Telehealth Certification Program



Thursday, March 22

HCA Telehealth Certification Program

HCA is proud to be a leader of home telehealth and technology advocacy, development and collaboration and pleased to offer our **Home Telehealth Certification Program**.

This comprehensive program stems from requests by members and telehealth stakeholders, culminating in what HCA believes is the nation's first certification opportunity in telehealth.

HCA's Home Telehealth Certification Program will achieve the following objectives in this program that offers 10.0 contact hours.

Learners will be able to:

- Demonstrate understanding of what telehealth is and how it is successfully applied in the healthcare environment
- Identify what types of patients are most appropriate for successful utilization of telehealth technology.
- Describe basic clinical, quality improvement and documentation requirements of telehealth nursing.
- Explain basic methods of information management, performance improvement.
- Compare the purposes and specific values of different types of telehealth technology.
- Describe current reimbursement structures for telehealth technology.
- Demonstrate understanding of the value of engaging the telehealth patient in supporting quality outcomes.
- Analyze the barriers and possible solutions affecting utilization of home telehealth in the healthcare arena.
- Demonstrate knowledge of risk management in telehealth program management.
- Demonstrate competency in selecting appropriate technologies for patients with specific clinical needs.
- Demonstrate knowledge of privacy concerns and patient protections related to the use of telehealth.

Online pre and post testing will be part of the certification process as will a final exam posted online after the live session is completed.

This activity has been approved by the new York State Nurses Association to award 7.0 contact hours. The New York State Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. Activity code: 8LGQG2-11.

Faculty for this day include:

Debbie Bobe, R.N., Director of Telehealth, Jewish Home Lifecare. In this role she has overseen 400 individual telehealth units as well as community kiosks and medication dispensers. She was instrumental in telehealth pilot programs for senior housing in the community. Ms. Bobe was the 2010 recipient of HCA's Telehealth Champion of the Year award.

Laurie Neander, MS, RN, CEO, At Home Care, Inc., Oneonta, NY Ms. Neander brings more than 25 years of executive experience in the home health care industry with a focus on positive change in home care through ongoing research and implementation of technology. At Home Care was recognized as a "Top 500" home health agency in the U.S. in 2010 as a result of improved outcomes and efficiencies and decreased costs to deliver care.

Rochelle Eggleton, RN, BS, MBA, PMCd, Administrator Lourdes At Home, Vestal, NY Ms. Eggleton oversees a telehealth team that continues to have successful outcomes particularly in the areas of congestive heart failure and chronic disease management. She began the telehealth program in 2005 in part through numerous funding avenues. She continues to educate key stakeholders: frontline staff, leadership and board members on the positive benefits of telehealth that includes decreased acute care hospitalization, positive self-management and improved quality of life for patients, in addition to decreased healthcare costs.

Alexis Silver, Vice President Clinical Policy, Home Care Association of New York State has been involved with telehealth policy since 2003. She is currently the Chairman of the American Telemedicine Association Special Interest Group for Telehealth and remote monitoring. She presents regularly to nurses and nurse administrations nationally on both telehealth and emergency preparedness.

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The day will include:

7:30am	Registration and Continental breakfast
8:30am	Introduction to Home Telehealth and Remote Monitoring
9:15am	Clinical Management – Part 1
10:15am	Break
10:30am	Program Management
11:45am	Clinical Management
12:45pm	Technology Selection and Management Working Lunch
1:45pm	Program Finance Components
2:45pm	Break
3:00pm	Best Practices
3:45pm	Group Discussions and Reports on Topics Presented
4:45pm	Adjourn

Hotel and Conference Site Information –

Room Rate is \$136 per night per room until March 7

Holiday Inn

One Holiday Inn Drive

Mount Kisco, NY 10549

For reservations call: **(914) 241-2600** and ask for the Home Care Association Telehealth block.

Visit www.hudsonvalleymanor.com for hotel information and directions.

Certification Award and Contact Hours

In order to receive a Certification Award and contact hours, participants will be required to complete an online evaluation and three research projects as part of online individual study as outlined below demonstrating their mastery of home health.

Individual Project 1 – Topics include standards and guidelines; patient education; joint liability; patient abandonment; equipment failure; nurse licensure compact.

Individual Project 2 – Health Conditions including heart failure, diabetes, chronic obstructive pulmonary disease, polypharmacy.

Individual Project 3 – Topics include Health Insurance Portability and Accountability Act (HIPAA), state regulations and unregulated platforms.

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Registration by March 7 is encouraged in order to prepare for adequate seating and handout materials. Walk-in registrations may be turned away.



Three ways to register:

- 1) Register online at www.eventville.com/hcanys (credit card only)
- 2) Fax form to: (518) 426-8788
- 3) Mail form to: HCANYS, 194 Washington Avenue, Suite 400, Albany, NY 12210

REGISTER ONLINE
www.eventville.com/hcanys

Name		Title
Organization		
Address		City/State/Zip
Phone	Fax	E-mail

Program Registration

\$229 HCA Member \$ _____

\$289 Non-Member \$ _____

In accordance with the Americans with Disabilities Act or special meal needs, please let us know how we can accommodate you.



Cancellation Policy: Cancellations received by March 7 will receive a full refund, less 25% of total due as an administrative fee. Cancellations received on March 7 or later will forfeit their registration fee, along with those who register and do not attend. Substitutions are permitted. Those who fail to comply with the cancellation policy will be invoiced.

Method of Payment

Please select one:

MasterCard VISA American Express

Credit Card No.

Expiration Date Security Code

Name on Card

Billing Address (Street/City/State/Zip)

Authorized Signature

Payment by Check

Make check payable to: **HCA Education and Research**
Mail to: 194 Washington Avenue, Suite 400, Albany, NY 12210
Checks must be received by March 7.

Fees include speaker presentations, handout materials and lunch.

FAX TO: 518-426-8788