

# Home Care Survey

## 3-Part Webinar Series



**February 14**

**February 28**

**March 13**

**11:30am - 1:00pm**

### Presenter

**Martha Haluszka, RN, BSHCA**

Ms. Haluszka has thirty years of home care experience, having served in the roles of field nurse and then director. She is a diploma RN and has a Bachelor of Science in Health Care Administration. Director level experience includes both private duty and Medicare certified programs in a variety of agency types ranging from Skilled Nursing Facility to non-profit free-standing, from governmental to hospital-based. A Past President of the Center for Community Based Care (CCBC) and Chair of the Research Committee, she is a strong promoter of research in community-based care.

Medicare Home Health Agencies are faced with numerous challenges in the current environment of competition, changing regulations, increasing oversight and declining reimbursement. One Critical challenge agencies face today is assuring compliance with the Conditions of Participation and successfully completing certification surveys without condition level deficiencies.

This 3-part webinar focuses on critical aspects of the survey process including the revised survey protocols, surveyor preparations and steps agencies should take for continual readiness and successful surveys.

**Part 1 – Tuesday, February 14, 2012 – 11:30am – 1:00pm**

#### Objectives:

- Define the types of surveys and the role of State Survey Agencies (SSAs)
- Review the revised survey protocols, effective May, 2011
- Examine Survey and Certification resources.

**Part 2 – Tuesday, February 28, 2012 – 11:30am – 1:00pm**

#### Objectives:

- Describe how surveyors prepare in advance for survey
- Identify the most frequently written deficiencies and how to avoid them.

**Part 3 – Tuesday, March 13, 2012 – 11:00am – 1:00pm**

#### Objectives:

- Discuss the survey process from entrance to exit
- Identify ways to prepare all levels of staff for survey
- Define the format for working a successful Plan of Correction.

**Please register at least one week prior to each webinar.**



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### INSTRUCTIONS:

- Use a separate form for each individual's registration. Photocopy of original is acceptable. Each registration is for one (1) phone connection only. **SHARING OF REGISTRATION OR REGISTRATION FEES WITH OTHER AGENCIES AND/OR INDIVIDUALS IS PROHIBITED.**
- Indicate if you will be calling into the live webinar or purchasing the CD audio recording (fee is the same). The live webinar includes the opportunity to ask questions of the presenter. If you desire to purchase both the live webinar and the CD recording, pay the registration fee and an additional \$25 per webinar.
- A confirmation will be sent via email to verify site registration, and will include the handouts, internet link and 800 number for entering the webinar, and instructions for participation.
- **Registration deadline is one week prior to each webinar date.**
- Mail completed forms to Teresa Brown at HCA 194 Washington Avenue, Suite 400, Albany, NY 12210, or FAX to (518) 426-8788. Mailing and/or faxed registrations represent your commitment to attend and cancellation policies will apply.
- **Cancellation Policy:** If written cancellation is received 7 days prior to the webinar, you will receive a refund less 30% for administrative costs. All cancellations must be made in writing to info@hcanys.org. No refunds for cancellations or exchanges after this date. If due to unforeseen circumstances we must cancel this event, registrants will receive a full refund.

### REGISTRANT INFORMATION:

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Ext. \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_  
*(Required - where webinar instructions will be sent)*

### REGISTRATION FEES:

Select Date(s):	HCA Member	Non-Member
_____ Part 1 - Feb 14 11:30am - 1:00pm	<i>Indicate whether you wish to register for the live webinar or purchase the CD. Fees are the same for both the live webinar and the CD.</i>  <input type="checkbox"/> Live Webinar <input type="checkbox"/> CD \$149 each per line x number of Webinars/CDs = \$ _____ \$400 for all THREE Webinars/CDs = \$ _____ CD Recording at \$25 per webinar = \$ _____ <i>(In addition to participating in the live webinar, HCA Members can also purchase the CDs for only \$25 per webinar.)</i> <b>TOTAL AMOUNT DUE:</b> \$ _____	<i>Indicate whether you wish to register for the live webinar or purchase the CD. Fees are the same for both the live webinar and the CD.</i>  <input type="checkbox"/> Live Webinar <input type="checkbox"/> CD \$215 each per line x number of Webinars = \$ _____ \$600 for all THREE Webinars = \$ _____ <b>TOTAL AMOUNT DUE:</b> \$ _____

### PAYMENT

Check method of payment *(if paying by check, check must be received 2 days prior to webinar date):*

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