



Patient Centered Care for the Hospice Aide

An Education Resource for Hospice Aides

December 13, 2011

3:00pm – 4:00pm

Teleconference

Enjoy the convenience and cost efficiency of a telephone workshop. There is no limit to the number of attendees who may listen in on one phone line using a speaker phone. You will receive a toll free number and password along with the handouts prior to the teleconference.

Teleconference Fee:

\$139 for HCA Members

\$199 for Non-Members

Deadline to Register is December 6

About the Presenter:
Cindy R. Morgan, RN, MSN, CHC. is a certified trainer in coaching supervision and has worked in various director level positions in Home Care and Hospice. Her background is in education and staff development.

What is patient centered care? This is the approach that many health care providers are beginning to take with their patients. Learn what patient centered care is, how to improve your practice by providing patient centered care and what the advantages are.

Registration: Registration fees are per phone line used. If you prefer a CD rather than the live presentation, the cost is the same. Please indicate your choice. The CD includes the handout.

I would prefer: Live Presentation CD Presentation

Agency Name: _____

Address: _____

Contact: _____

E-mail Address: _____

Phone: _____ *(required)* Fax: _____

Payment: ____ Check (payable to HCA Education and Research)

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FAX THIS FORM TO: 518-426-8788 or mail to: HCA Education and Research, 194 Washington Ave. Suite 400, Albany, NY 12210.

Cancellation Policy: No refunds once the dial in information has been issued. Refunds less \$40 permitted with written notice to info@hcanys.org